Recessed Grille Mats

Warranty Info

American Floor Mats, Inc. provides a three (3) year warranty for our Recessed Grille Mats. This warranty ensures products to be free of defects in materials or workmanship when properly applied, installed and maintained.

Should a warranty claim be needed, the end user must send a detailed explanation and photographs of the particular problem(s) to the Quality Control department at American Floor Mats. If necessary, American Floor Mats, its agents and employees must be granted access to examine the product after notification so that the cause of the problem can be determined and repairs or replacements made. Any repair work or alteration of the product not done under the supervision, or subject to the approval, of American Floor Mats shall void any liability under this limited warranty.

Exceptions to this warranty include general wear and tear which may result in shedding, pilling, staining, soiling, matting of fiber, fading or flattening of the inserts, or fiber loss due to abnormal use or application. Fiber loss is defined as pile reduction that exceeds 25% in any one area, or to the point the insert backing is showing through to the top of the mat.

The Company shall not be responsible or liable for consequential or incidental damages resulting from any defect in the product supplied.

The warranty is valid only when the material is used for the purpose intended and installed strictly in accordance with the provided installation instructions and cared for strictly in accordance with the provided cleaning and maintenance instructions. Additional copies can be found on our website or via email.

In the unlikely event that a Recessed Grille Mat proves defective during the warranty term, American Floor Mats will carry out the necessary repair or replace and install the defective Grille Mat(s) without charge.

American Floor Mats reserves the right to determine final warranty coverage.